HAWAII ADMINISTRATIVE RULES

TITLE 17

DEPARTMENT OF HUMAN SERVICES

SUBTITLE 5

HOUSING AND COMMUNITY DEVELOPMENT CORPORATION OF HAWAII

CHAPTER 2030

EVICTION AND BAR TO PARTICIPATION PROCEDURE [$-\ \mbox{HMLS}$] FOR HOMELESS FACILITIES

Subchapter 1 General Provisions

§17-2030-1	Purpose
§17-2030-2	Definitions
§17-2030-3	Service of process
§17-2030-4	Time
§17-2030-5	Hearings officer

Subchapter 2 Commencement of Action

§17-2030-11	Notice of cause
§17-2030-12	Request for hearing
§17-2030-13	Failure to respond
§17-2030-14	Emergency procedure

Subchapter 3 Hearing Procedure

§17-2030-21	Notice of hearing
817-2030-21	Notice of Hearing
§17-2030-22	Hearing
§17-2030-23	Conduct at hearing
§17-2030-24	Default
§17-2030-25	Decision of hearings officer
§17-2030-26	Appeals

§17-2030-27 Waiver of procedure §17-2030-28 Records

Subchapter 4 Remedies

§17-2030-31 Writ of possession §17-2030-32 Disposition of evicted person's possessions

Subchapter 5 Miscellaneous Provisions

§17-2030-41 Severability

<u>Historical note</u>: Chapter 2030 of Title 17, Hawaii Administrative Rules, is based substantially upon Chapter 192 of Title 15, Hawaii Administrative Rules. [Eff 10/25/99; R

SUBCHAPTER 1

GENERAL PROVISIONS

§17-2030-1 <u>Purpose.</u> These rules shall govern the procedures for the following actions in homeless facilities that are owned or operated by the housing and community development corporation of Hawaii or that are operated by a facility operator receiving a homeless shelter stipend pursuant to section 201G-464, HRS:

- (1) Terminating the residency of a homeless family or individual occupying any unit in a homeless facility; or
- (2) Barring a homeless family or individual from
 participating further in a homeless
 facility. [Eff] (Auth: HRS
 §201G-452(b)) (Imp: HRS §201G-452)

 $\S17-2030-2$ <u>Definitions.</u> As used in this chapter:

"Corporation" means the housing and community development corporation of Hawaii.

"Dependent" means a member of a household, other than the head or spouse, who is related by blood or adoption and including foster children and hanai children, who is under nineteen years of age; disabled; or physically-challenged.

"Facility operator" means an organization managing or operating a homeless facility pursuant to the stipend program and may include the corporation or a provider agency.

"Family" means:

- (1) Two or more persons who live or intent to live together as a unit, one of whom is a dependent, under nineteen years of age, related by blood, marriage, or operation of law, including foster children and hanai children; or
- (2) A person who is pregnant or in the process of securing legal custody of a minor child or children, and who has reached the age of majority or is otherwise emancipated.

"Government record" means information maintained by an agency in written, auditory, visual, electronic, or other physical form as defined in section 92F-3, HRS.

"Hanai child" means a person, under nineteen years of age, for whom an applicant provides food, nourishment, and support and who is known among friends, relatives, and the community as the applicant's child.

"Hearings officer" means any person, or panel of persons, duly appointed and authorized by the facility operator to hold a hearing for the purpose of taking evidence or oral argument and making a decision in any matter concerning participants before the facility operator.

"House rules" means rules which provide for the internal management of a homeless facility and which participants are required to follow.

"HRS" means the Hawaii Revised Statutes.

"Notice of cause" means a notice by the facility operator to evict a participant, or to bar a homeless family or individual from further participation in a homeless facility.

"Participant" means a family or individual that is determined eligible for and receives shelter or services in any program for the homeless pursuant to chapter 17-2026.

"Party" means the facility operator, if named, permitted, or entitled as of right to participate in a proceeding; a provider agency; a participant; each person named in a proceeding; or any person, permitted or entitled as of right to participate in a proceeding before the hearings officer, in the capacity of a petitioner, claimant, respondent, intervenor, or in a capacity other than that of a witness.

"Person" means an individual, partnership, corporation, association through a representative, or public or private organization of any character.

"Proceeding" refers to any matter brought before the hearings officer to evict a participant or to bar a participant from further participation in a homeless facility.

"Respondent" means the party who contests or controverts a proceeding.

"Social services agreement" means the agreement signed between a facility operator and a participant which outlines specific terms and conditions the participant must satisfy in order to continue participation in the program. [Eff]

(Auth: HRS §201G-452(b)) (Imp: HRS §201G-452)

§17-2030-3 <u>Service of process</u>. (a) A notice of cause issued for the purpose of this chapter shall be served as follows:

(1) By personal service by a person authorized by the facility operator:

- (A) Upon a person other than a dependent or an incompetent person in the following manner:
 - (i) By delivering the notice personally or, in the case the party cannot be found, by leaving copies at the party's dwelling unit or usual place of abode with some person of suitable age and discretion then residing therein; or
 - (ii) By delivering the notice to an agent authorized by appointment or by law to receive service;
- (B) Upon a dependent, by delivering the notice personally to the guardian of the dependent's property, or if there is no guardian or if service cannot be made upon the guardian, then as provided by order of the hearings officer; and also to the dependent if the dependent is older than fifteen years of age; or
- (C) Upon an incompetent person, by delivering the notice personally to the guardian of the person's property, or if service cannot be made upon the guardian, then as provided by order of the hearings officer; and also to the incompetent person, unless the hearings officer otherwise orders;
- (2) By mailing the notice to any party at the party's last known address by certified or registered mail, return receipt requested; or
- (3) If any person cannot be served with process, and the facts shall appear by affidavit or otherwise to the satisfaction of the hearings officer, service as to the person pursuant to order of the hearings officer shall include leaving a copy of the notice affixed in a conspicuous place upon the person's dwelling unit.

- (b) Every document subsequent to the original notice of cause shall be served on the parties as follows:
 - (1) When service is required to be made upon a party represented by an attorney, the service shall be made upon the attorney; and
 - (2) Service upon an attorney or upon a party shall be made by a person authorized by the facility operator by delivering a copy or by mailing it by first class mail, postage prepaid, to the attorney's last known address. [Eff] (Auth: HRS §201G-452(b)) (Imp: HRS §201G-452)

§17-2030-4 <u>Time.</u> In computing any period of time prescribed or ordered by these rules, the day of the act, event, or default from which the designated period of time begins to run is not to be included. The last day of the period so computed is to be included, unless it is a Saturday, Sunday, or a legal holiday, in which event the period runs until the end of the next day which is not a Saturday, Sunday, or a legal holiday. [Eff] (Auth: HRS §201G-452(b)) (Imp: HRS § 201G-452)

§17-2030-5 <u>Hearings officer</u>. The hearings officer:

- (1) Shall not be an operating staff member of a homeless facility;
- (2) May be an executive officer or board member of a facility operator or a designated representative of the facility operator; and

SUBCHAPTER 2

COMMENCEMENT OF ACTION

§17-2030-11 Notice of cause. (a) Any proceeding initiated by a facility operator to evict a participant from a dwelling unit in a homeless facility or to bar a homeless family or individual from further participation in a homeless facility shall be commenced by filing a notice of cause, a copy of which is attached as Exhibit A, entitled "Notice of Cause", dated _______, and located at the end of this chapter. The notice of cause shall be served on a participant or person.

- (b) The notice of cause shall be in writing.
- (c) The notice of cause shall contain, but not be limited to, the following:
 - (1) A clear statement of the reason for eviction or for being barred from further participation;
 - (2) The specific date and time at which assistance will cease and the participant will be required to vacate the premises;
 - (3) The right of the participant to review the decision and request a hearing;
 - (4) Instructions on how the participant may evoke a proceeding;
 - (5) The right of the participant to review the participant's records; and

§17-2030-12 Request for hearing. (a) The request for hearing by the participant shall be in writing and filed with the facility operator or hearings officer within ten <u>calendar</u> days after service of the notice of cause.

§17-2030-14 Emergency procedure. The facility operator may require participants who have been served a notice of cause, to remain off premises while proceedings are in action:

- (1) If the party involved and their guests pose a threat to the health, safety, and physical well-being of any participant or staff of the homeless facility or to the general public; or
- (2) If the party involved violates the facility operator's house rules and regulations that require immediate eviction. [Eff | (Auth: HRS §201G-452(b))

(Imp: HRS §201G-452)

SUBCHAPTER 3

HEARINGS PROCEDURE

§17-2030-21 <u>Notice of hearing</u>. Upon receipt of the request for hearing within the time limit set by

§17-2030-22 <u>Hearing</u>. (a) The hearing shall be conducted in an informal manner.

- (b) Oral and documentary evidence may be received without regard to admissibility under the rules of evidence.
- (c) The participant or person who has received a notice of cause shall be afforded a full and fair hearing that provides the basic safeguards of due process which shall include but not be limited to:
 - (1) The opportunity to examine all documents, records and rules that are relevant to the notice of cause;
 - (2) The right to be represented by counsel at participant's own expense;
 - (3) The right to present evidence and to cross examine all witnesses;
 - (4) The right to a decision based solely upon the facts presented at the hearing;
 - (5) The right to be heard before a person other than the person, or subordinate of that person, who made or approved the decision; and
 - (6) The right to receive written notice of the final decision within ten <u>calendar</u> days of the date of hearing.
- (d) The facility operator shall appoint either a hearings officer or a hearings panel that shall consist of not less than three persons and shall be selected according to the criteria in section 17-2030-5. [Eff] (Auth: HRS §§92-6, 92-16) (Imp: HRS §§201G-53, 201G-452)

§17-2030-23 Conduct at hearing. The hearings officer may remove any person who disrupts a hearing or continue the hearing. If the party who has received a notice of cause and is removed for disruptive conduct, the hearing may continue and a determination may be made based upon the available evidence presented. [Eff] (Auth: HRS §201G-452(b)) (Imp: HRS §201G-452)

§17-2030-24 <u>Default.</u> (a) A person who has received a notice of cause fails to appear at a hearing after being duly notified may be found in default, a copy of which is attached as Exhibit B, at the end of the chapter, entitled "Default", dated

^{§17-2030-25} Decision of hearings officer. (a) If it is proved to the satisfaction of the hearings officer that the facility operator is entitled to evict from a dwelling unit or to bar from further participation in a homeless facility the participant who received a notice of cause, then the hearings officer shall prepare a written decision together with the reasons therefor. A copy of the decision shall be sent to the participant who received a notice of cause, a copy of which is attached as Exhibit D, at the end of the chapter, entitled "Notice of Decision", dated

⁽b) The hearings officer may require that the facility operator set a maximum length of time in which the participant may be barred from participation in the homeless facility according to their written policies.

- (c) The hearings officer may change the eviction date or bar to participation date given the outcome of the hearing. [Eff] (Auth: HRS §201G-452(b)) (Imp: HRS §201G-452)
- §17-2030-26 Appeals. An appeal of the decision of the hearings officer may be taken to the corporation as provided in chapter 17-2029. [Eff] (Auth: HRS §201G-452(b)) (Imp: HRS §201G-452)
- §17-2030-27 <u>Waiver of procedure.</u> Upon agreement of the parties, any procedure in a hearing may be modified or waived and an informal disposition may be made of any case by agreed settlement or consent order. [Eff] (Auth: HRS §201G-452(b)) (Imp: HRS §201G-452)
- §17-2030-28 <u>Records.</u> (a) The facility operator shall maintain written summaries of all hearings. Neither a full transcript nor recording of the hearing shall be required.

SUBCHAPTER 4

REMEDIES

§17-2030-31 Writ of possession. (a) If the hearings officer finds in the written decision that the facility operator is entitled to evict a participant and to take possession of a dwelling unit in a homeless facility, then the hearings officer,

with concurrence of the corporation, may issue a writ of possession a copy of which is attached as Exhibit E, at the end of the chapter, entitled "Writ of Possession", dated .

- (b) The facility operator, together with the corporation, may issue a writ of possession subsequent to issuance of a notice of cause and prior to the completion of any hearing proceeding, if the party involved poses a threat to the health and safety, and physical well-being of any participant or staff of the homeless facility or to the general public.
- (c) The enforcement of a writ of possession shall be effected by a law enforcement officer of the State or any county, whose duty shall be to enforce the writ.
- (d) The person enforcing the writ shall remove the participant from the premises, and put the facility operator or certain occupant(s) of the dwelling unit, as specified in the writ, in full possession thereof. [Eff] (Auth: HRS §201G-452(b)) (Imp: HRS §\$201G-452, 201G-458)
- §17-2030-32 <u>Disposition of evicted person's</u> <u>possessions.</u> (a) When a participant who is being evicted leaves personal property within the premises, the personal property of the participant against whom the writ is entered, and those of any persons using the premises incident to the participant's holding, may be removed by the facility operator.
- (b) If the facility operator, in good faith, determines the personal property to be of value, the facility operator may sell such personal property, in a commercially reasonable manner, or donate the personal property to a charitable organization. The proceeds of the sale of personal property shall, after deduction of costs of removing the personal property, of storage and sale of the personal property, be held in trust for the participant being evicted for thirty calendar days, after which time the proceeds shall be forfeited to the facility operator.

(c) If the facility operator determines the personal property to be of no value, the facility operator may dispose of such personal property at their discretion without liability to the corporation or facility operator. [Eff] (Auth: HRS $\S 201G-452(b)$) (Imp: HRS $\S 201G-458$)

SUBCHAPTER 5

MISCELLANEOUS PROVISIONS

§17-2030-41 Severability. If any part, section, sentence, clause, or phrase of this chapter, or its application to any person or transaction or other circumstances is for any reason held to be unconstitutional or invalid, the remaining parts, sections, sentences, clauses, and phrases of this chapter, or the applications of this chapter to other persons or transactions or circumstances shall not be affected. [Eff] (Auth: HRS §201G-452(b)) (Imp: HRS §201G-452)

EXHIBIT A

"Notice	of	Cause"

STATE OF HAWAII (facility operator)

)

In the Matter

			of)	No
			(name))	
			(Hame)		
			NOT	ICE OF CAUSE	
					-
			(fa	cility opera	tor) hereby
			gives notice	to <u>(name</u>	
			hereinafter r	eferred to a	s "you", that the
			facility op	erator)	will take the
			following act	ions:	
	()	Evict you from	n	(address) .
			The(fa	cility opera	tor) is
			requesting a	writ of poss	ession be issued to
			remove you from	om the premi	ses if you do not
			vacate the pro	emises.	
	()	Bar you from	further part	icipation at
			(homeless fac	ility) for <u>(</u>	period of time).
			The effective	date of thi	s action will be
			(date) at (t	ime).	
-	The	_	(facility	operator)	_ is taking this
action	n fo	or	the following	g reasons(s)	:

IF YOU DO NOT AGREE WITH THIS ACTION, YOU HAVE THE RIGHT TO REQUEST A HEARING BEFORE A HEARINGS

OFFICER, TO REVIEW RECORDS THAT WILL BE PRESENTED AT THE HEARING THAT ARE RELEVANT TO THIS NOTICE OF CAUSE, AND TO BE REPRESENTED BY AN ATTORNEY OR HAVE COUNSEL AT YOUR OWN EXPENSE. THE WRITTEN REQUEST FOR A HEARING MUST BE FILED WITH THE FACILITY OPERATOR OR HEARINGS OFFICER WITHIN TEN DAYS AFTER YOU RECEIVE THIS NOTICE AND SHOULD BE FILED AT THE FOLLOWING ADDRESS:

			Facility	y Operato	r		
			ado	dress			
		DATED:	(city	y, state)			(date).
				_		(facility	operator)
				Б			
				E	y Its		
					ILS		
SE	RV.	ICE OF NOT:	TCE OF CA	AUSE			
		PERSONAL S					
`	,						
		ттмп					
		DATE					
		PLACE					
()	REGISTERE	D/CERTIF	IED MAIL			
		RECE:	IPT DATE				
()	POSTING O	F NOTICE				
		DATE					
				EXHIBIT	В		
				"Default	11		

STATE OF HAWAII

(facility operator)

In	the Matter)	
	of)	No
	(name)) _) _)	
	· :	<u>DEFAULT</u>	
This	matter having come	before(f	acility operator or
hearings o	officer) and (name	me) having	been found in default
for:			
()	Failure to respond	and request a	hearing after receipt
	of notice of cause	on <u>(receipt</u>	date) .
()	Failure to appear a	t a hearing o	n <u>(hearing</u>
	<pre>date and time) a</pre>	t <u>(locati</u>	on)
The a	action requested by	(facility o	perator) in the
Notice of	Cause is granted.		
DATE	: <u>(city, state)</u> Facility Opera	tor or Hearin	(date) gs Officer

EXHIBIT C

"Notice of Hearing"
STATE OF HAWAII

	((facility op		
	the Matter of (name)))))	No	
		NOTICE OF H	EARING	
то:	(name)			
	re hereby note	ified that a	hearing which	you requested
PLACE	-	TO BE REPRE	SENTED BY AN AT	TORNEY OR HAVE
HEARING YO		HE OPPORTUNI	SENT YOURSELF. TY TO PRESENT E	
DATE:	(city, s Facility	state) Operator or	, (date) Hearings Offic	<u> </u>

EXHIBIT D

"Notice of De	cision"
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STATE	OF	HAWAII
(facilit	y (operator)

In the Matter

In the Matter) of)	No
(name))	
DECISION	
This matter having come before the	hearings officer on
<pre>(hearing date) , all parties being</pre>	present in person or by
counsel, and proof having been shown to	the satisfaction of the
hearings officer that:	
() The(facility operator)	is/is not entitled
to possession of the dwelling	unit at(address)
·	
() <u>(name)</u> sha	all vacate the premises
by(date and time) and	d a writ of possession
shall be served if you do not	vacate the premises.
() is/	is not barred from
further participation at	(homeless facility)
for(period of time)	<u>.</u>
The hearings officer is making this	s decision for the
following reason(s):	

IF YOU DO NOT AGREE WITH THIS DECISION, YOU HAVE THE RIGHT TO APPEAL THIS DECISION TO THE HOUSING AND COMMUNITY DEVELOPMENT CORPORATION OF HAWAII IN WRITING WITHIN TEN DAYS OF THIS DECISION AS PROVIDED IN CHAPTER 17-2029, HAWAII ADMINISTRATIVE RULES. THE WRITTEN REQUEST SHALL SPECIFY THE GROUNDS FOR THE REQUEST FOR HEARING AND THE ACTION OR RELIEF SOUGHT. HEARINGS BEFORE THE CORPORATION MAY BE CONDUCTED AS PUBLIC HEARINGS. THIS APPEAL PROCESS DOES NOT ALTER THE ACTION IN THIS DECISION, INCLUDING VACATING THE PREMISES OF THIS HOMELESS FACILITY.

DATE:	(city,	state)		(date)	
			Hearings	Officer	

EXHIBIT E "Writ of Possession"

STATE	OF	HAWAII	
(facilit	y c	perator)	

In the Matter) No
)
WRIT OF POSSESSION
TO: Any police officer or law enforcement officer of the
state or any county.
(facility operator) and the Housing and
Community Development Corporation of Hawaii made a decision
against (name) for possession of the
dwelling unit at
NOW, YOU ARE COMMANDED TO:
() REMOVE (name) and all persons
holding under or through him/her from the unit,
including his/her personal belongings and
properties needed or desired, and put
(facility operator) in full possession
thereof, pursuant to chapter 201G-458, Hawaii
Revised Statutes.
() REMOVEfrom the
unit, and put the occupant(s) of the unit,
(names) in full possession of the

unit pursuant to chapter 201G-458, Hawaii Revised Statutes.

DATE WRIT	' EFFEC	CIVE:	Ċ	date a	nd ti	me)	
DATED:	(city,	Heari	ngs Off ity Ope		(dat or	e)	•
			ng and ration		_	Deve:	lopment

DEPARTMENT OF HUMAN SERVICES

Chapter 17-2030, Hawaii Summary Page dated, following, after publi Honolulu Star-Bulletin,	c notice was given in the The Garden Isle, The Maui
Tribune newspapers on	, and the Hawaii Herald-
	tion shall take effect ten he Office of the Lieutenant
	CHARLES A. STED, Chairperson Housing and Community Development Corporation of Hawaii
APPROVED AS TO FORM:	THEODORE E. LIU Director of Business, Economic Development and Tourism
Deputy Attorney General	
	LINDA LINGLE Governor State of Hawaii Date:
	Filed

DEPARTMENT OF HUMAN SERVICES

Repeal of Chapter 15-192 and Adoption of Chapter 17-2030 Hawaii Administrative Rules

_____, 2004

- 1. Chapter 192 of Title 15, Hawaii Administrative Rules is repealed.
- 2. Chapter 2030 of Title 17, Hawaii Administrative Rules, entitled "Eviction and Bar to Participation Procedure for Homeless Facilities" is adopted to read as follows: